

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2014 TOTAL	MAY 2013	2013 TOTAL
JIFs RECEIVED	56	53	77	66	73								325	82	789
JIFs RESPONDED TO	66	37	72	61	83								319	95	785
Non-Jurisdictional	45	29	44	39	56								213	71	550
Jurisdictional	12	5	16	15	18								66	16	151
Variance	1	1	6	4	2								14	3	24
General Information	6	1	2	2	1								12	3	45
Potential Violation	2	1	4	1	6								14	2	15
AVERAGE RESPONSE TIME (in days)	16	11	16	21	13								15	20	18

TELEPHONE CALLS	223	210	294	327	390								1444	353	3927
WALK-INS	6	8	19	12	14								59	19	157
WRITE INS/SITE VISITS	3	3	1	4	2								13	8	41
OTHER AGENCIES	14	16	24	25	25								104	28	322
FOIL REQUESTS RECEIVED	17	19	26	23	20								105	11	178